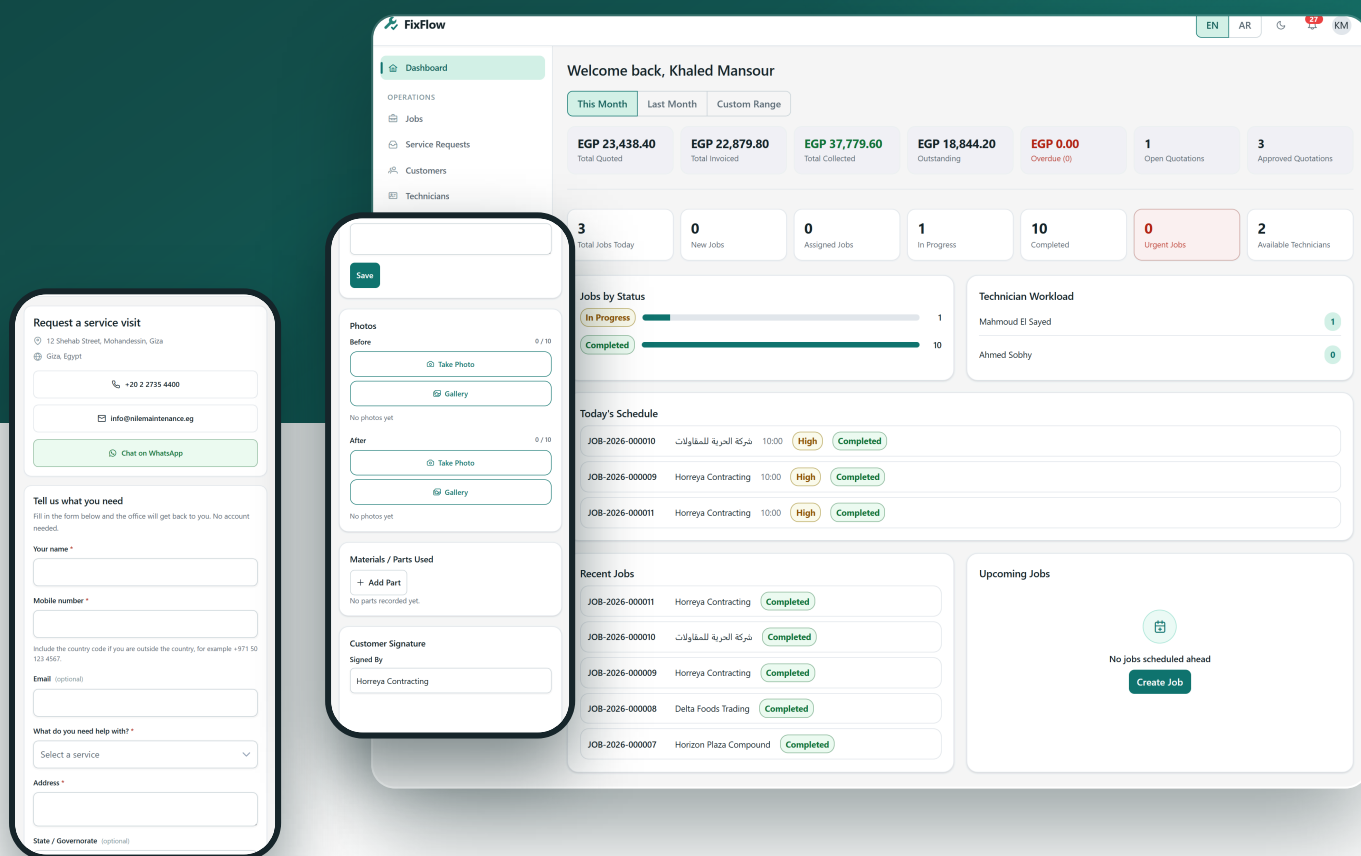


From the customer's call to the money in the bank. One connected workflow.



FixFlow joins up the people who ask for your service, the office that organises it and the technicians who carry it out — one flow from the first WhatsApp message to the payment that closes the job. Built for maintenance companies working across Cairo, Giza and the Delta.

Your own service page

Customers send you complete requests from a link you share.

Quotations approved online

Priced in EGP, branded, and decided on the customer's phone.

Proof from the site

Photos, materials and a signature captured at the job.

Request

Quotation

Approval

Job

Field work

Service report

Invoice

Payment

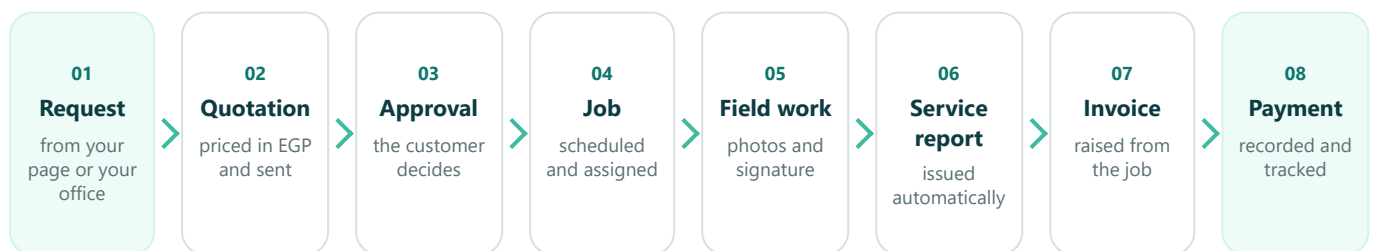
Six disconnected habits, or one that joins up.

Most Egyptian maintenance companies run on a chain of separate habits: WhatsApp and phone calls for requests, an Excel sheet for prices, a group for dispatch, photos sitting on a technician's phone, and invoices typed again at the end of the month.

- Requests arrive on WhatsApp, on the office line and from the building's own supervisor — each lives somewhere different.
- Quotations sit in one person's files, with no record of what the customer actually agreed.
- Work is dispatched in a group message, so nobody can see the whole day at once.
- Site photos stay on the technician's phone and are gone when he changes it.
- Service reports are rebuilt by hand after the visit, from memory.
- Invoices are disconnected from the work that earned them, and collection drifts.

FixFlow replaces that chain with one sequence, where each step hands the next everything it needs.

Nothing is typed twice. Nothing is lost between two steps.



You do not have to start at the beginning

Raise a job directly For a contracted building you already maintain every month.	Raise a quotation directly When a customer calls the office and asks for a price.	Add a customer yourself Walk-ins and phone calls never have to come through the website.
--	---	--

YOUR CUSTOMERS

Give your customers an easier way to reach your business.

FixFlow gives your company its own service page. Share the link where you already talk to customers and they describe what they need, attach photos and send it straight into your system — no account, no app, no password.

Share your link anywhere you already talk to customers

yourcompany.fixflow

WhatsApp

Your website

Facebook page

A printed QR code

Your vehicles

The building notice board

Request a service visit

12 Shehab Street, Mohandessin, Giza
Giza, Egypt

+20 2 2735 4400

info@nilemaintenance.eg

Chat on WhatsApp

Tell us what you need

Fill in the form below and the office will get back to you. No account needed.

Your name *

Mobile number *

Include the country code if you are outside the country, for example +971 50 123 4567.

Email (optional)

What do you need help with? *

Select a service

Address *

State / Governorate (optional)

They open the page

Your name *

Horreya Contracting

Mobile number *

01005512847

Include the country code if you are outside the country, for example +971 50 123 4567.

Email (optional)

maintenance@horreya.eg

What do you need help with? *

AC Maintenance

Address *

34 Mostafa El Nahas Street, Nasr City, Cairo

State / Governorate (optional)

District (optional)

Nasr City

Describe the problem *

The second-floor office units cut out on their own after about half an hour, and the one in the meeting room is dripping water onto the carpet. We need someone to look at it as soon as possible.

Photos (optional)

A photo helps us send the right technician. Up to 3. (0 / 3)

Take photo Choose from gallery

They describe the problem

Request received

Nile Integrated Maintenance has your request and will contact you shortly.

YOUR REFERENCE

SR-2026-000006

Please keep this reference. Quote it if you call or message the company about this request.

+20 2 2735 4400

Chat on WhatsApp

Send another request

They get a reference

No customer account needed

Photos attached by the customer

Location data removed automatically

Works on any phone

Arabic and English



FixFlow

The request is already inside FixFlow before they put the phone down.

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YOUR OFFICE

Turn incoming enquiries into organised work.

Every request lands in one inbox — what the customer wrote, how to reach them, where the work is and the photos they sent. Nothing sits unanswered in somebody's personal WhatsApp.

app.fixflow / service-requests

Service Requests
Requests submitted by customers on your public page

Search by name, number or reference All statuses Search

REFERENCE	CUSTOMER	SERVICE	RECEIVED	STATUS	QUOTATION
SR-2026-000006	Horreya Contracting 01005512847	AC Maintenance	08 Oct 2026, 19:03	New	—
SR-2026-000005	شركة الحربة للمقاولات 01005512847	AC Maintenance	08 Oct 2026, 18:57	Quoted	QT-2026-000011
SR-2026-000004	Horreya Contracting 01005512847	AC Maintenance	08 Oct 2026, 18:01	Quoted	QT-2026-000010
SR-2026-000003	Horreya Contracting 01005512847	AC Maintenance	08 Oct 2026, 18:00	Quoted	QT-2026-000009

One inbox, not six

What the customer asked for

AC Maintenance

THE PROBLEM, IN THE CUSTOMER'S WORDS

The second-floor office units cut out on their own after about half an hour, and the one in the meeting room is dripping water onto the carpet. We need someone to look at it as soon as possible.

WHERE

ADDRESS

34 Mostafa El Nahas Street, Nasr City, Cairo

DISTRICT

Nasr City

Contact

CUSTOMER

Horreya Contracting

MOBILE

01005512847

EMAIL

maintenance@horreya.eg

Message on WhatsApp

Customer record

Notified on...

The customer's own words

The customer's own words

What they wrote is kept exactly as they wrote it, so anyone picking it up later sees the real complaint.

A customer record when you want one

FixFlow suggests a match on the mobile number and leaves the decision to you — two tenants in one building are not the same customer.

Searchable by mobile number

Photos from the customer

Status you control

Internal notes

Nothing auto-merged



FixFlow

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QUOTATION AND APPROVAL

Send a price that looks like your company.

Build the quotation line by line in EGP, with VAT applied at the rate your company is registered for. Send it, and the customer opens a page carrying your name and logo — and approves or rejects it there.

app.fixflow / quotations [Copy link](#)

Line Items

DESCRIPTION	QUANTITY	UNIT	UNIT PRICE	DISCOUNT	TOTAL
Inspection and service of 4 split units	4	unit	EGP 450.00	EGP 0.00	EGP 2,052.00
Replace drain lines and seal the leak	1	job	EGP 2,200.00	EGP 0.00	EGP 2,508.00
R410A refrigerant top-up	3	kg	EGP 380.00	EGP 0.00	EGP 1,299.60
Subtotal					EGP 5,140.00
Discount					EGP 0.00
Taxable Amount					EGP 5,140.00
VAT (14%)					EGP 719.60
Grand Total					EGP 5,859.60

Terms & Conditions
Payment within 14 days of invoice. Parts carry a 6-month warranty.

The office prices it

DESCRIPTION	QTY	UNIT PRICE	TOTAL
Inspection and service of 4 split units	4	EGP 450.00	EGP 2,052.00
Replace drain lines and seal the leak	1	EGP 2,200.00	EGP 2,508.00
R410A refrigerant top-up	3	EGP 380.00	EGP 1,299.60
Subtotal			EGP 5,140.00
Taxable amount			EGP 5,140.00
VAT (14%)			EGP 719.60
Total			EGP 5,859.60

TERMS AND CONDITIONS
Payment within 14 days of invoice. Parts carry a 6-month warranty.

Would you like to go ahead?
Approving lets the office schedule the work. You can also reject it and tell them why.

The customer decides, on the link

Priced line by line

Quantity, unit and price per line, with the tax and totals worked out for you.

Decided, not guessed

Approve or reject is recorded against the quotation with the date, so nobody has to remember the phone call.

A price that cannot drift

Once a quotation is approved it is fixed, and the job and invoice that follow are built from it.

EGP throughout

VAT at your registered rate

Valid-until date

Approve or reject online

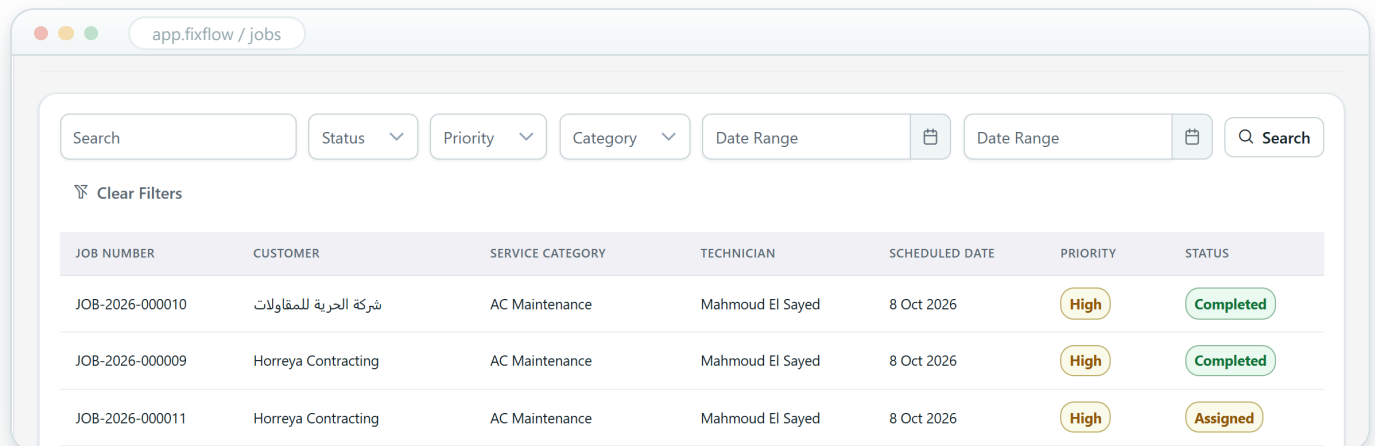
Rejected? Send a revised price

→ An approved price becomes a scheduled job in one step.

SCHEDULING AND DISPATCH

See the whole day, and who is on what.

Jobs carry the address, the trade, the priority and the technician. The board shows the day at a glance, so dispatch stops being a group message nobody can search.



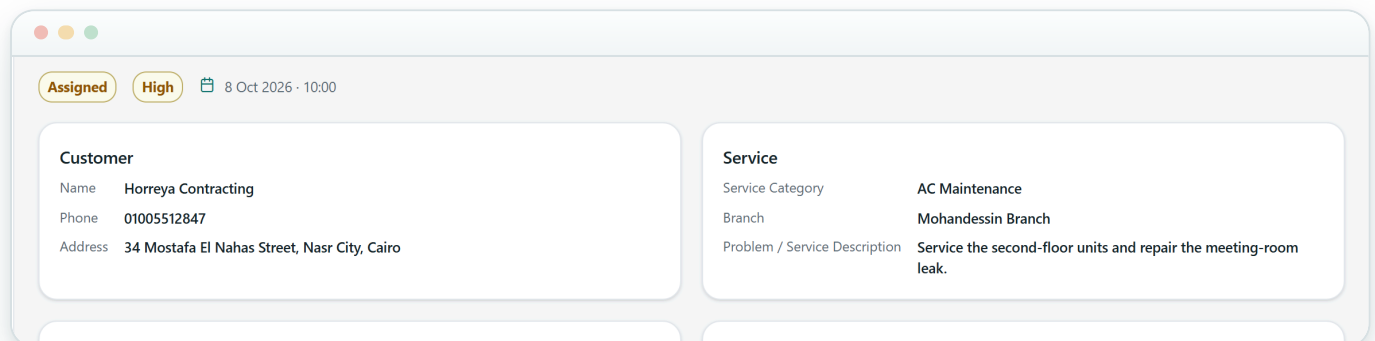
app.fixflow / jobs

Search Status Priority Category Date Range Date Range Search

Clear Filters

JOB NUMBER	CUSTOMER	SERVICE CATEGORY	TECHNICIAN	SCHEDULED DATE	PRIORITY	STATUS
JOB-2026-000010	شركة الحرية للمقاولات	AC Maintenance	Mahmoud El Sayed	8 Oct 2026	High	Completed
JOB-2026-000009	Horreya Contracting	AC Maintenance	Mahmoud El Sayed	8 Oct 2026	High	Completed
JOB-2026-000011	Horreya Contracting	AC Maintenance	Mahmoud El Sayed	8 Oct 2026	High	Assigned

The day, by status



Assigned High 8 Oct 2026 - 10:00

Customer

Name Horreya Contracting

Phone 01005512847

Address 34 Mostafa El Nahas Street, Nasr City, Cairo

Service

Service Category AC Maintenance

Branch Mohandessin Branch

Problem / Service Description Service the second-floor units and repair the meeting-room leak.

One job, with everything on it

The day on one board

Every job by status, so you can see what is unassigned, what is running and what is done.

Assigned to a person

A job belongs to a named technician, and a reassignment is recorded rather than lost.

More than one branch

Work is recorded against the branch that owns it — Mohandessin and Nasr City do not share a list.

Job board

Priority

Branches

Trades

Scheduled date and time

Reassignment history

Internal notes

Full timeline

→ The technician sees it on his phone, with the address and the history.

IN THE FIELD

The job, done on a phone.

The technician opens the job, starts it, photographs what he found, records what he did and the materials he used, and has the customer sign — all on the phone already in his pocket.



Photos taken on site, before upload

What was done, and what was found

Signed by the customer, on site

Photos are compressed on the phone before they are sent, which matters on a weak connection in a basement plant room — and the location data every camera writes into a photo is stripped before anything is stored.

Works on any Android or iPhone

Rear camera in one tap

Before and after photos

Materials used

Customer signature

Working time recorded

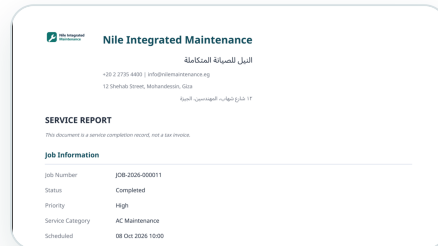
Arabic interface

→ By the time he leaves the site, the record is already complete.

THE SERVICE REPORT

Proof the customer can keep.

The moment the job is completed FixFlow produces the service report — your company's name and logo, what was done, the before and after photos, and the customer's own signature with the time it was given, in Cairo time.



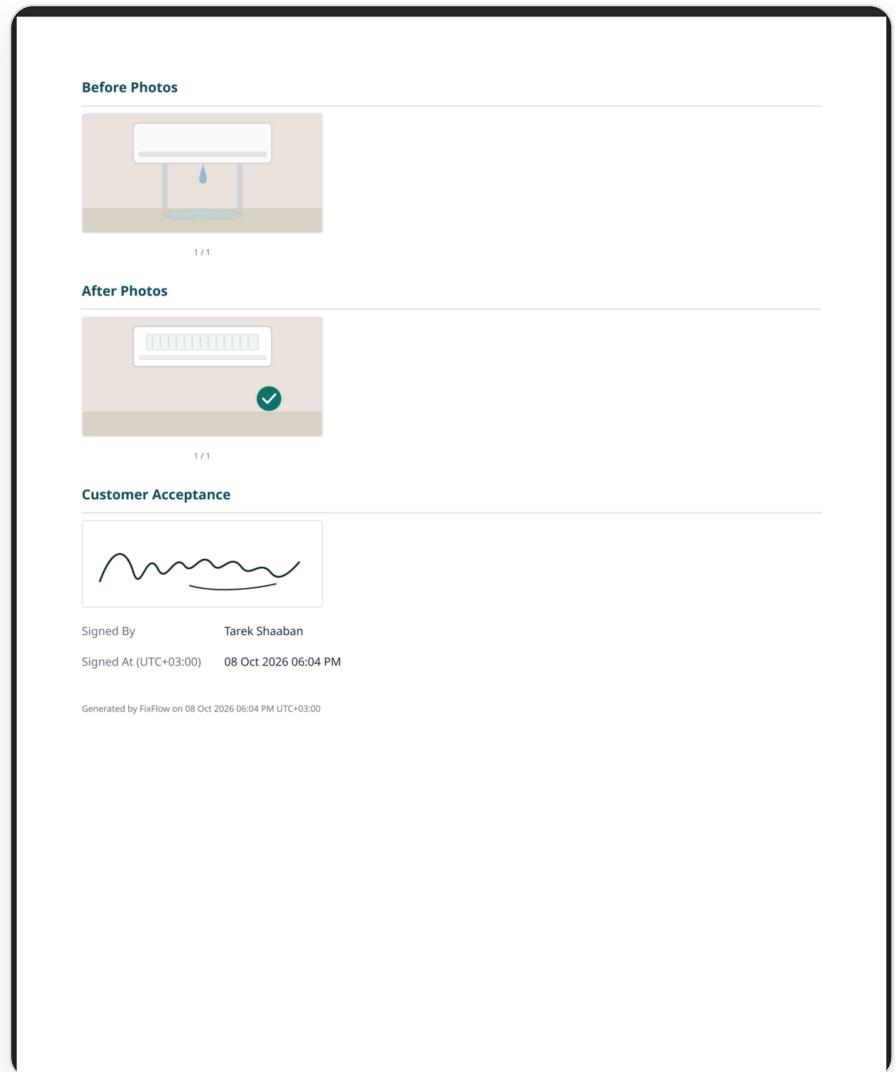
Your company, on the document

Produced, not written

Nobody retypes the visit afterwards; the report is built from what the technician recorded on site.

Evidence attached

The photos and the signature are part of the document, which settles most disputes before they start.



Photos and the signature, as captured

Your identity on it

Arabic and English company names, your logo and your contact details.

Automatic on completion

Before and after photos

Customer signature

Cairo time with the offset shown

Arabic and English

Emailed or downloaded

→ The same job becomes the invoice, without typing it again.

INVOICE AND PAYMENT

Invoice the work, and see what is owed.

The invoice is raised from the job that earned it, priced in EGP with VAT at your registered rate. Record payments as they come in — in full or in part — and the outstanding balance follows by itself.

app.fixflow / invoices
EN AR KM

INV-2026-000009
Back View Report Download Report

Paid 8 Oct 2026 — Due Date 22 Oct 2026 JOB-2026-000011 QT-2026-000012

Customer
Name Horreya Contracting
Phone 01005512847
Email maintenance@horreya.eg
Address 34 Mostafa El Nahas Street, Nasr City, Cairo

Payment Summary
Total EGP 5,859.60
Paid EGP 5,859.60
Outstanding EGP 0.00

Line Items

DESCRIPTION	QUANTITY	UNIT	UNIT PRICE	DISCOUNT	TOTAL
Inspection and service of 4 split units	4	unit	EGP 450.00	EGP 0.00	EGP 2,052.00
Replace drain lines and seal the leak	1	job	EGP 2,200.00	EGP 0.00	EGP 2,508.00
R410A refrigerant top-up	3	kg	EGP 380.00	EGP 0.00	EGP 1,299.60
Subtotal					EGP 5,140.00
Discount					EGP 0.00
Taxable Amount					EGP 5,140.00
VAT (14%)					EGP 719.60
Grand Total					EGP 5,859.60

Payment History
EGP 5,859.60 Bank Transfer 8 Oct 2026 Reverse Payment
Recorded by Khaled Mansour

The invoice, and what has been paid

Nile Integrated Maintenance
ال Nile للصيانة المتكاملة
109 2 2705 4400 | info@nileintegratedmaintenance.eg
12 Shoubra Street, Mohandessin, Giza
17 شارع شوبرا - المحندسين - الجيزة

SERVICE INVOICE
This is a service invoice for work performed - confirm with your tax advisor before relying on it as a statutory tax receipt in your jurisdiction.

Invoice Information
Invoice Number INV-2026-000009
Status Paid
Invoice Date 08 Oct 2026
Due Date 22 Oct 2026
Related Job JOB-2026-000011
Related Quotation QT-2026-000012

Customer
Name Horreya Contracting
Mobile 01005512847
Email maintenance@horreya.eg
Address 34 Mostafa El Nahas Street, Nasr City, Cairo

Line Items

Description	Qty	Unit	Unit Price	Discount	Total
Inspection and service of 4 split units	4	unit	450.00	EGP 0.00	2052.00
Replace drain lines and seal the leak	1	job	2200.00	EGP 0.00	2508.00
R410A refrigerant top-up	3	kg	380.00	EGP 0.00	1299.60
Subtotal					EGP 5140.00
Discount					EGP 0.00
Taxable Amount					EGP 5140.00
VAT (14%)					EGP 719.60
Grand Total					EGP 5859.60
Amount Paid					EGP 5859.60
Outstanding Balance					EGP 0.00

Generated by FixFlow on 08 Oct 2026 10:00 PM UTC

The document the customer receives

Raised from the job

The lines come from the approved quotation, so the invoice matches what the customer agreed.

Part-payments handled

A customer who pays half leaves a balance the system tracks; nobody keeps it in a notebook.

Corrections, not deletions

A payment entered by mistake is reversed with a reason and stays on the record.

EGP

VAT at your registered rate

Part payments

Outstanding balance

Overdue shown automatically

Payment reversal

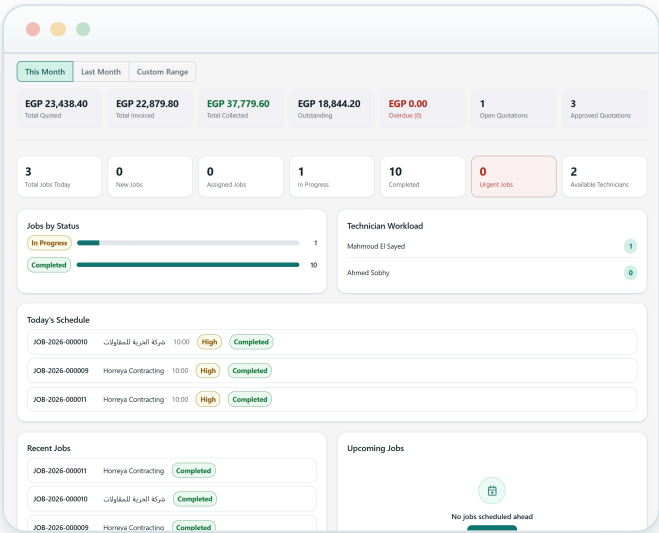
Optional payment link

Emailed as PDF

→ Every job, quotation and payment then rolls up into the numbers below.

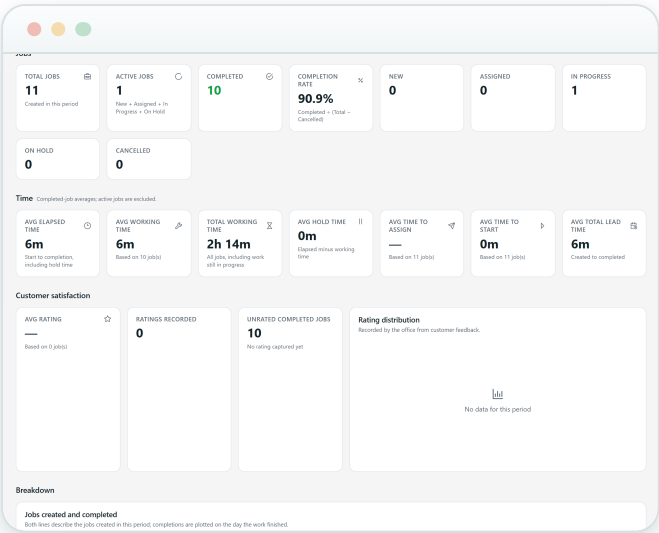
The numbers, without building a report.

What was sold, what was done, who did it and what is still owed — for any period you choose, read from the same records your office has already created.



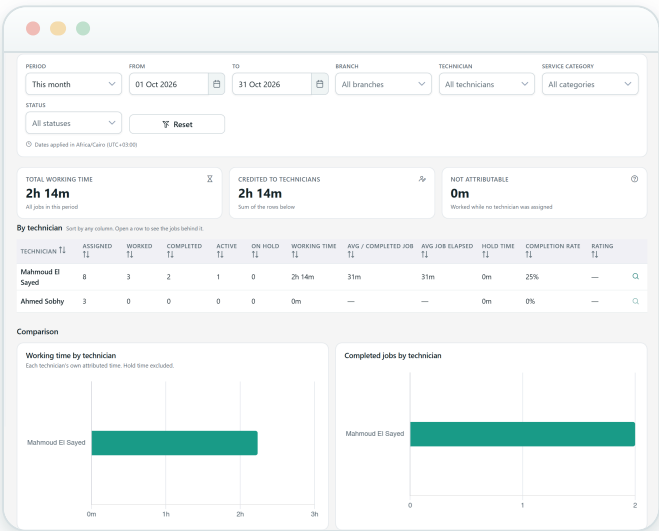
Dashboard

Today's jobs, the schedule and workload across your technicians



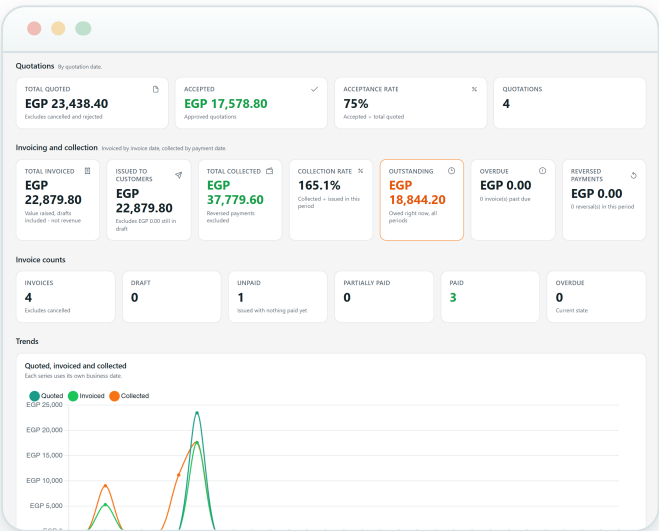
Overview

Job counts, completion rate and averages for any period



Technician performance

Jobs and working time per technician, traceable to real jobs



Financial analytics

Quoted, invoiced and collected, with what is still outstanding

Dates follow your own calendar — a day runs from midnight in Cairo, not from midnight somewhere else, including across the daylight-saving change.

Any date range

By branch

By trade

By technician

Arabic and English

Everything in one system.

Every item below is in the product today.



Customer experience

- Your own public service page
- Online service requests with photos
- Secure online quotation approval
- WhatsApp click-to-chat
- Customer ratings



Office operations

- One request inbox
- Customer records
- Job board and scheduling
- Branches and trades
- Full job timeline



Field work

- Mobile job screen
- Before and after photos
- Materials used
- Customer signature
- Working time per job



Commercial

- Quotations in EGP
- VAT at your registered rate
- Invoices raised from jobs
- Part payments and balances
- Payment reversal with a reason



Management

- Dashboard
- Job and completion analytics
- Technician performance
- Financial analytics
- Export-ready figures



Administration

- Users and roles
- Company identity and logo
- Arabic and English interface
- Cairo timezone
- Optional email sending

NEXT STEP

See it running on **your own work.**

We will walk you through FixFlow with the kind of jobs your company actually does — a compound in New Cairo, a clinic in Nasr City, a factory in 6th of October — and answer the practical questions about moving your current way of working into it.

- ✓ A walkthrough from the first request to the payment
- ✓ Quotations and invoices in EGP at your tax rate
- ✓ Arabic and English, side by side
- ✓ What moving your existing customers across involves
- ✓ Your own service page, set up in front of you
- ✓ The technician's screen on a real phone
- ✓ Multiple branches and trades
- ✓ Pricing for your company size, discussed directly

Talk to us

Call or send a message and we will arrange a walkthrough at a time that suits your office.

+971 568338988

Call · WhatsApp